

## Specific conditions for supply of electricity for customers with an annual meter reading

### (1) Between the customer:

Customer N°\*: \_\_\_\_\_ Customer account\*: \_\_\_\_\_ Installation\*: \_\_\_\_\_

A) Mrs \_\_\_\_\_ Mr \_\_\_\_\_

Surname / Forename: \_\_\_\_\_

Date of birth or social security number: \_\_\_\_\_

OR

B) Company name: \_\_\_\_\_

Corporate format (S.A., S. à r. l., or other): \_\_\_\_\_

Business register N° or VAT N°: \_\_\_\_\_

Company represented by (Surname / Forename): \_\_\_\_\_

and **Steinergy S.A.**, with registered office at 4, Square Patton in L-8433 Steinfort, Luxembourg.

\* These data will appear on your electricity bill.

### (2) Address of consumption location (connection/meter location):

Street: \_\_\_\_\_ N°: \_\_\_\_\_ Postal code: \_\_\_\_\_

Block N°: \_\_\_\_\_ Floor: \_\_\_\_\_ Apartment N°: \_\_\_\_\_

Location: \_\_\_\_\_ Country: \_\_\_\_\_

Type: house \_\_\_\_\_ apartment \_\_\_\_\_ studio flat \_\_\_\_\_ common sections \_\_\_\_\_  
 hall/garage \_\_\_\_\_ trading premises \_\_\_\_\_ other: \_\_\_\_\_

(3) Supply commencement date \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_ Move in index requested: \_\_\_\_\_

Meter or POD N°: \_\_\_\_\_

Installed power: \_\_\_\_\_

Disconnectable power: \_\_\_\_\_

Initial term of contract: Indefinite

Termination of contract: By registered letter on minimum notice of 20 days.

Conditions of payment: The payment date is 15 calendar days from date of invoice.

**(4) Your billing address:**

Only to be filled in if the billing address differs from the consumption point- see section (2).

Street: _____	N°: _____	Postal code: _____
Block N°: _____	Floor: _____	Apartment N°: _____
Location: _____	Country: _____	
E-mail: _____	Telephone N°: _____	

**(5) If you are a tenant, please supply the owner's details:**

Surname and Forename: \_\_\_\_\_

Street: _____	N°: _____	Postal code: _____
Block N°: _____	Floor: _____	Apartment N°: _____
Location: _____	Country: _____	
E-mail: _____	Telephone N°: _____	

**(6) Your tariff:**

Residential	Professional
MONO (= standard)	DOUBLE

Attached you will find your basic electricity supply tariffs for this year. Kindly note that these are the standard naturstrom tariff conditions valid for the current year.

Would you like to subscribe to the local greener energy **nova naturstrom**? YES      NO

The initial **nova naturstrom** period will run until the end of the current year + 1 year and will be further extended by tacit renewal for a period of one year unless one of the parties terminates it within 20 days. In case of increase of the additional cost of **nova naturstrom**, the customer is free to terminate the nova naturstrom supply under the conditions provided by the article 18 of the General Terms and Conditions. In that case, the customer will be supplied in naturstrom.

**For further information on rates and nova naturstrom: [nova-naturstrom.lu](http://nova-naturstrom.lu) or Tel.: 8006-6000**

**(7) Only to be filled in if you are changing your supplier:**

Name of your current supplier: \_\_\_\_\_ Current customer N°: \_\_\_\_\_

**Optional:**

**To assist with changing your supplier, please attach a copy of your last electricity bill.**

**(8) Power of attorney:**

The undersigned hereby authorizes Steinerger S.A. to act as follows in his/her name and on his/her behalf:

- 1) To terminate his/her existing electricity supply contract with his/her current supplier (when changing supplier).
- 2) To request the relevant grid system operator the personal data and information in relation to the concerned point of supply and to take all necessary steps enabling the supply of power by Steinerger S.A.
- 3) In order to continue to receive newsletters, commercial offers, promotions and/or invitations to events related to products or services offered by the Enovos Group, the customer can give his consent to the registration of his/her Personal Data by visiting the site [data.enovos.lu](http://data.enovos.lu). Information about the processing of Personal Data is available on the site [gdpr.enovos.lu](http://gdpr.enovos.lu)

The present Specific Terms and Conditions of supply, the General Terms and Conditions of supply (EL\_STEINERGY-CG\_20180523) and the Pricing Conditions constitute the supply contract. The undersigned declares having read these conditions, and accepting them without any reservations. The Customer agrees and allows the Supplier to use his/her personal data that is necessary for the performance of the Contract, including for management and billing purposes and transmission to the grid operator.

## (9) Withdrawal\*:

### Right of withdrawal

You (the consumption customer) have the right to withdraw from this contract within fourteen days with no need to state your reasons for doing so. The withdrawal period expires fourteen days after the day on which the energy supply contract is drawn up. To exercise your right of withdrawal you must issue notification, by e-mail to [mail@steinergy.lu](mailto:mail@steinergy.lu) or by post to our postal address Steinergy S.A. L-2014 Luxembourg, of your decision to withdraw from this contract, in an unambiguous statement. You may use the specimen withdrawal form available at [www.steinergy.lu](http://www.steinergy.lu), although this is not compulsory. To meet the withdrawal deadline, you merely send your notification concerning exercise of the right of withdrawal before the withdrawal period expires. If you requested commencement of the gas supply during the withdrawal period, you must pay us an amount proportional to the supply you have received up to the time you informed us of your withdrawal from this contract, with respect to all services stipulated in the contract.

### Effects of withdrawal

Should you withdraw from this contract; the contract will terminate at the date on which the withdrawal is received.

### Requests for supply during the withdrawal period

The undersigned hereby confirms he/she has requested commencement of supply at the supply commencement date requested as stipulated in section (3) above. This date may be within the aforementioned withdrawal period.

\* Provisions only applicable for contracts concluded at a distance or off-premises contracts with final customers (residential customers)

Date: \_\_\_\_\_

For the Customer

\_\_\_\_\_  
\*stating "read and approved"

For Steinergy S.A.



Daniel FRIEDEN  
Administrateur délégué



Claude Simon  
Administrateur délégué

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